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Sampo Group Information and Communications Technology Security Principles

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1. The goal and principles

The goal of these principles is to ensure that Sampo Group protects all types and forms of Information and Communication Technology (ICT) and information assets according to its sensitivity and importance to Sampo Group and in compliance with applicable rules and regulations.

ICT and information asset security covers the protection of availability, integrity, authenticity and confidentiality of information and electronic systems used for information processing, transporting or storage. The protection of these assets is important for ensuring that Sampo Group companies are successful in their business operations.

These principles cover the overall principles that apply to the protection of ICT and information assets owned by Sampo Group, provided by third-party service providers, and third-party information within the custody of Sampo Group.

2. Responsibilities

Sampo Group's general governance rests on the idea that Sampo plc, as the parent company of the Group, provides Group companies with a framework of general principles within which the parent company expects the Group companies to organize and carry out their businesses. The responsibility to protect Sampo Group ICT and information assets in line with these principles lies with all Group companies. In addition, every person within Sampo Group is under an obligation to adhere to these Information and Communications Technology Security Principles.

National legislation and authority regulations of the country in question are also applicable to Group companies registered outside of Finland. When necessary, the management of such Group companies shall ensure that the company in question has adopted additional directions on information security as required by national legislation.

Group companies shall have in place policies and well documented tools, methods and processes to manage ICT risk and implement controls protecting ICT and information assets in line with their criticality, internal requirements, external requirements, and identified risks. All controls shall be in line with Sampo Group's framework of general principles and policies as well as applicable laws and regulations and shall be aligned with well-renowned international standards, for example, ISO 27001. Sampo Group companies shall undergo regular information security reviews, monitoring and audits.

Sampo Group companies shall identify the roles and responsibilities for the development, implementation and maintenance of ICT security policies, procedures, protocols, and tools in line with these principles and in line with applicable legal and regulatory requirements. Sampo Group companies shall have an information security function appropriately segregated from ICT development and operations processes to ensure the independence and objectivity.

Sampo Group companies shall provide regular information security and cybersecurity training to their employees and Boards of Directors. In addition, Group companies shall have a clear escalation process which employees can follow in the event an employee notices something suspicious.

3. Reporting

The status of ICT and information assets security controls, risks and material incidents shall be regularly reviewed and reported by Group companies to the Group companies' Board of Directors, as well as to the Sampo Group CISO in line with Sampo Group's Reporting Policy, and Sampo Group Risk Management Principles.

4. Implementation and compliance


These principles apply to Sampo Group companies and Sampo Group employees. Breach of internal rules could result in disciplinary action and/or reduced variable compensation.


These principles are reviewed annually and always when deemed necessary due to material changes in the regulatory framework, operating environment or within Sampo Group. All updates and amendments to these principles shall be approved by Sampo plc's Board of Directors.


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